

DataBridge™

The fast, Easy way to exchange
Critical Healthcare Documents
—Securely, Seamlessly, and in
Real Time

NaviNet® DataBridge transforms the way health plans and providers share essential forms and documents. This secure, bi-directional digital alternative completely eliminates the need for slow, non-secure methods like fax, mail, and email.

DATA SHEET

USE CASES INCLUDE:

- Risk adjustment form submission and retrieval
- Quality measure and HEDIS documentation
- Provider performance reports
- Care management program enrollments
- Closing care gaps with supporting documentation
- Claim Audits
- Prior Authorization documentation
- Any other forms or documents that used to require fax, mail, or email

THE SOLUTION

NaviNet DataBridge is a digital solution that lets payers and providers send, receive, and track important documents—such as risk adjustment forms, quality measure reports, and care management enrollments—without leaving NaviNet or chasing paper trails. It replaces slow, manual processes (like faxing, mailing, or emailing documents) with a secure, real-time trackable exchange of information.

KEY FEATURES

- **Practice Documents:** Instantly send practice-level updates, notifications, and requests.
- **Patient Documents:** Share patient-specific forms, summaries, and care gap reports.
- **Provider-Initiated Uploads:** Providers can securely upload required documents to health plans, replacing fax and mail.
- **Workflow Integration:** Documents appear within existing NaviNet workflows (e.g., Eligibility & Benefits, office work lists).
- **Real-Time Notifications:** Providers are alerted to new requests and can respond immediately.
- **Audit Trail:** Track document status and ensure nothing is missed.

KEY BENEFITS

By embedding document exchange directly into the provider's workflow, NaviNet ensures that critical information is delivered and acted on, fast. No more lost faxes, missed emails, or manual follow-ups. Health plans and providers can collaborate in real-time, improving care quality, speeding up reimbursement, and freeing staff to focus on patients, not paperwork.

- Reduce administrative burden and manual errors
- Accelerate quality program performance and reimbursement
- Ensure compliance with strict regulatory turnaround times
- Improve provider satisfaction and engagement
- Enhance care coordination and patient outcomes
- Ensure compliance and security with HITRUST certification
- Ensure nothing falls through the cracks

Ready to eliminate manual document headaches?

For more information, visit NantHealth.com or email PayerSales@NantHealth.com to see NaviNet DataBridge in action.

