



NaviNet® Open Document Exchange Can Help Improve Your Star Ratings

Document Exchange is platform that enables rich, bidirectional interactions between health plans and providers and can help health plans improve their Star Ratings by exchanging documents with providers.

DOCUMENT EXCHANGE CAN HELP:

- **Close care gaps** identified by health plans, thereby helping to improve care for members who are missing preventive care services, such as vaccinations and screenings.
- **Improve condition optimization** by obtaining relevant information from providers. Providers can use this data to develop individualized care plans for patients with chronic conditions.
- **Support case management** efforts by sharing updates with providers and case managers. This can help ensure that patients with complex needs receive the coordinated care they need.
- **Providers respond to ADT alerts** quickly and easily. Providers can use this data to identify patients who have been hospitalized or transferred to a different care setting and to coordinate care during and after transitions.
- **The sharing of medication reconciliation reports.** Providers can use this data to identify any discrepancies in a patient's medication when they transition between care settings.

BENEFITS OF USING DOCUMENT EXCHANGE

- Helps health plans **improve their Star ratings** by providing them with the tools and resources that they need to close care gaps, improve condition optimization, provide intensive case management, respond to ADT alerts, and generate medication reconciliation reports.
- **Helps reduce the administrative burden** on health plans by automating the document exchange process and freeing up health plan staff to focus on other important tasks.
- **Helps improve provider satisfaction.**



How NantHealth customers use Document Exchange today

Over a 12-month period from September 2022, NantHealth customers sent over **20 million** care gap notifications, **2.5 million** ADT alerts, and over **150,000** condition optimization program and medical reconciliation reports to their providers.

NaviNet® Open Document Exchange by NantHealth



For more information, visit us online at NantHealth.com
or email PayerSales@NantHealth.com

