**USE CASE** 

## Fee Schedules

Fee schedules are lists of predetermined charges or reimbursement rates that health plans agree to pay providers for specific medical services or procedures. These schedules specify the amount of reimbursement that a provider will receive for each service they offer, helping to establish a clear and consistent payment structure.

It is important for health plans to send updated fee schedules to providers regularly for several reasons:

- 1 **Transparency:** Transparent fee schedules help to ensure that both providers and health plans understand the reimbursement rates for various services. This transparency fosters trust and reduces disputes over payment amounts.
- 2 Contractual Agreements: Fee schedules are often outlined in provider contracts. Sending regular updates helps ensure that both parties are in compliance with their contractual obligations. Providers need to know the reimbursement rates to bill accurately.
- 3 **Regulatory Compliance:** Compliance with regulatory requirements, such as state and federal laws, is crucial. Regular updates help health plans comply with changing regulations and reimbursement standards.
- 4 Fair Compensation: Regular updates to fee schedules allow health plans to adjust reimbursement rates to reflect the fair market value of healthcare services. This helps ensure that providers receive appropriate compensation for their work.

- Network Adequacy: Accurate fee schedules are essential for assessing network adequacy. Health plans need to maintain competitive reimbursement rates to attract and retain a sufficient number of providers in their networks.
- 6 Member Access: Accurate fee schedules support member access to care by helping to ensure that providers are willing to participate in the plan's network. If reimbursement rates are too low or not competitive, providers may opt out of the network, limiting member choice.
- 7 Avoiding Billing Disputes: When providers are informed of updated fee schedules, they can bill correctly, reducing the likelihood of billing disputes and claims denials. Accurate billing benefits both providers and health plans.
- 8 **Cost Control:** Updating fee schedules can help health plans to control costs while maintaining competitive rates. Regular reviews of reimbursement rates can help health plans strike a balance between cost management and fair provider compensation.

**Efficiency:** Accurate fee schedules can simplify the claims processing and payment process. Both health plans and providers can work more efficiently when they have updated reimbursement information.

- Provider Relations: Regularly communicating updated fee schedules demonstrates a commitment to maintaining positive relationships with providers.
  Open and clear communication is essential for successful collaborations.
- Member Satisfaction: Accurate and up-to-date fee schedules support member satisfaction. Members may be able to access care more easily when they know which providers are in-network and what to expect in terms of costs.

Regulatory Audits: Health plans may be subject to regulatory audits to ensure compliance with reimbursement and network adequacy standards. Having up-to-date fee schedules may help demonstrate compliance during these audits.

**Quality of Care:** Providers who are satisfied with their reimbursement rates may be likely to deliver high-quality care, ultimately benefiting the health plan's members.

In summary, regularly sending updated fee schedules to providers is essential for transparency, contractual compliance, regulatory adherence, cost control, and overall efficient and effective provider-network management. It ensures that both health plans and providers are on the same page regarding reimbursement rates, which ultimately benefits members and supports high-quality healthcare delivery.



For more information, visit us online at <u>NantHealth.com</u> or email <u>PayerSales@NantHealth.com</u>

