

With one login, NaviNet® connects you to the health plans that you use every day.

Tired of endless phone calls to payers? Are your payer collaboration tools draining your profits? Stop wasting time jumping between portals and getting stuck on the phone. Get the information that you need with NaviNet!

“ I use NaviNet almost everyday. It’s easy to use and saves me so much time.”

Kisha P., Office Coordinator,
BenchMark Physical Therapy

AllPayer Workflows

Choose from **NaviNet AllPayer Basic**, **Premium**, and **Ultimate** subscriptions. Your choice determines which AllPayer workflows are available to your office.

Claim Submission

NaviNet AllPayer Ultimate is the only subscription that includes access to claim submission, management, and tracking.

- With our robust clean claim rate, submit claims manually or by batch. Manage, and track claims to Highmark, Horizon, and **8,100+** other organizations—including payers, ASO groups, and third-party administrators.
- Keep claims simple and cost-effective. Our competitors charge a fee for each provider submitting claims. We don’t!
- Includes reports, uploading member information, and multi-payer support.

Eligibility & Benefits

NaviNet AllPayer Basic, **Premium**, and **Ultimate** subscriptions all include access to eligibility and benefits.

- Enjoy quick patient eligibility verification for **1,270+** plans, including commercial, Medicaid, and Medicare.
- Access detailed information about covered services.

Claim Status Inquiry

NaviNet AllPayer Premium and **Ultimate** subscriptions include access to claim status tracking.

- Track claim payment and status information for **660+** plans.
- Follow up on claim status without calling plans or signing into other portals.

Subscriptions and Pricing

Feature	Standard	Basic	Premium	Ultimate
Health plan partner workflows Sponsored by our health plan partners . Includes claims, E&B, authorizations, patient and practice documents, and more. ¹	✓	✓	✓	✓
Patient List Experience patient-centered navigation with quick access to patients in your office, their eligibility, and claim status.	✓	✓	✓	✓
Drug Authorizations with CoverMyMeds (TM) Submit unlimited prior authorizations at no cost to you.	✓	✓	✓	✓
Access our nationwide network of health plans Includes thousands of commercial and government plans (Medicare and Medicaid) and third-party administrators.		✓	✓	✓
AllPayer Eligibility & Benefits for 1,270+ plans Includes both commercial and government plans.		✓	✓	✓
AllPayer Claim Status Inquiry for 660+ commercial plans			✓	✓
AllPayer Claim Submission for 8,100+ commercial and government plans Includes professional and institutional claims. Enjoy batch submission uploads.				✓
Monthly base price²	Free	\$75+	\$100+	\$200+

1. Available workflows vary by health plan. | 2. Actual pricing/charges are based on transaction volume, from everyone in your office, for the previous month.

NaviNet AllPayer Benefits



All-In-1 Portal

Verify eligibility & benefits, check claim status, and submit claims in real time with one login



1,270+ Health Plans

Access our entire nationwide network of health plans with an AllPayer Ultimate subscription



Clean Claims

Robust claim scrubbing and validations with an AllPayer Ultimate subscription



22 Minutes¹

Average time saved per CSI or E&B transaction when switching to digital



Month-to-month

No commitment—change or cancel any time!

Detailed Pricing

All NaviNet AllPayer subscriptions feature a monthly base price combined with tiered transaction fees. We know that percentage-based fees can eat into your revenue; our tiered fee structure ensures that you keep more of what you earn.

- Actual fees are based on AllPayer transaction volume, from everyone in your office, for the previous month.
- Our monthly base price always includes up to 250 transactions.
- No provider fees to submit claims!

AllPayer Basic

All the essentials that your office needs to focus on patient care.

Starting at \$75

Monthly base price includes up to 250 transactions.

Further volume incurs the following additional monthly fees.

Monthly E&B transaction volume fees

Medium volume
251-750

+\$85

High volume
Over 750

+\$180 and
+\$0.14 per transaction

AllPayer Premium

Everything that you need to increase office productivity.

Starting at \$100

Monthly base price includes up to 250 transactions.

Further volume incurs the following additional monthly fees.

Monthly E&B and CSI transaction volume fees

Medium volume
251-750

+\$80

High volume
Over 750

+\$175 and
+\$0.14 per transaction

AllPayer Ultimate

Maximize productivity and operational cost savings.

Starting at \$200

Monthly base price includes a combined total of up to 250 E&B and CSI transactions PLUS up to 250 claim submission transactions.

Further volume incurs the following additional monthly fees.

Monthly E&B and CSI transaction volume fees

Medium volume
251-750

+\$80

High volume
Over 750

+\$175 and
+\$0.14 per transaction

Monthly Claim Submission transaction volume fees

Medium and High volume
Over 250

+\$0.40 per transaction

1. 2021 CAQH Index® Report. PDF file. 2021.